

# Cosy hub

Quick reference guide

## About the Cosy hub

The hub connects your Cosy system to the Cosy app on your smartphone or tablet and will have been set up by your installer.

It is important that the hub is powered on at all times to ensure that the Cosy app can control your heating system.

It is also recommended that the hub is permanently connected to your broadband connection.

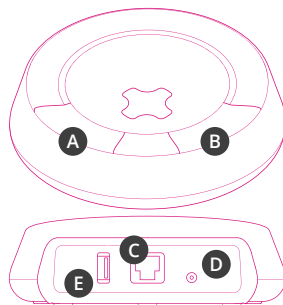
## Buttons & lights

The link (🔗) and cloud (☁️) buttons are used during the setting up of your Cosy system.

All of the components of your system have been connected together during installation, so you do not normally need to use the buttons.

The lights indicate the health of the system.

## Overview



- (A) Link button (🔗) and status light
- (B) Cloud button (☁️) and status light
- (C) Ethernet socket
- (D) Power socket
- (E) USB (not used)

## FAQs

### Link light (🔗) is off

Check that the hub is properly connected to the power supply and that it is switched on.

### Link light (🔗) is red or amber

This means your hub is not connected to other Cosy components. Refer to the supplied *Installer guide* or contact your system installer.

### Cloud light (☁️) is off

Check the Ethernet cable is connected between the hub and broadband router and check the router is powered on.

### Cloud light (☁️) is amber

Please use the Cosy app and associate the hub with your online account.

Get more help and support online <http://comehometocosy.com/support>

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