



Set-up guide

Important safety notice



*The following safety regulations must be observed at all times.
Failure to observe precautions could result in severe injury or death.*

This product must only be installed by a competent person.

 It is important to observe some simple safety precautions when installing and using this product. Read this important information before continuing. Safe operation of the unit is impaired if not used or installed in a manner specified by the manufacturer.

 Isolate mains supply before removing the switch cover. When connected to a live mains supply, all internal parts are at mains potential. No user serviceable parts inside.

 For use in dry, indoor environments only.

 This product is double insulated.

 At the end of its life please recycle at a suitable recycling facility. Do not place in general waste.

 The display contains a non-replaceable Ni-MH battery pack. It can be removed by dismantling the unit for recycling purposes only and must be disposed of at a suitable recycling facility. Do not place in general waste.

 These units have been tested and conform to all relevant European safety and regulatory standards where applicable but not limited to the following: EN 60730-2-9:2010 with EN 60730-1:2000 + A1:2004 + A12:2003 + A13:2004 + A14:2005 + A15:2007 + A16:2007 + A2:2008 (Excluding clauses: H.23, H.26 and Annex ZF); EN 60950-1:2005 (Second edition), Am 1:2009; EN 300-220-1; EN 301-489-1.

Getting started

There are two steps.

- **Setting up:** powering up and getting to know Cosy
- **Installing the switch or switches:** this will be completed by the installer or, if you have bought Cosy without installation being included, you will need to arrange for an electrician to install the switch/es.

Setting up *(set-up guide)*

Check contents of the box

Plug in the hub system and display - updates

Download app and view videos

Associate hub (on completion of updates)

The system is now in Demo mode



customer

Switch installation *(switch installation instructions)*

Arrange for the installer/an electrician to call

Install the switch/es

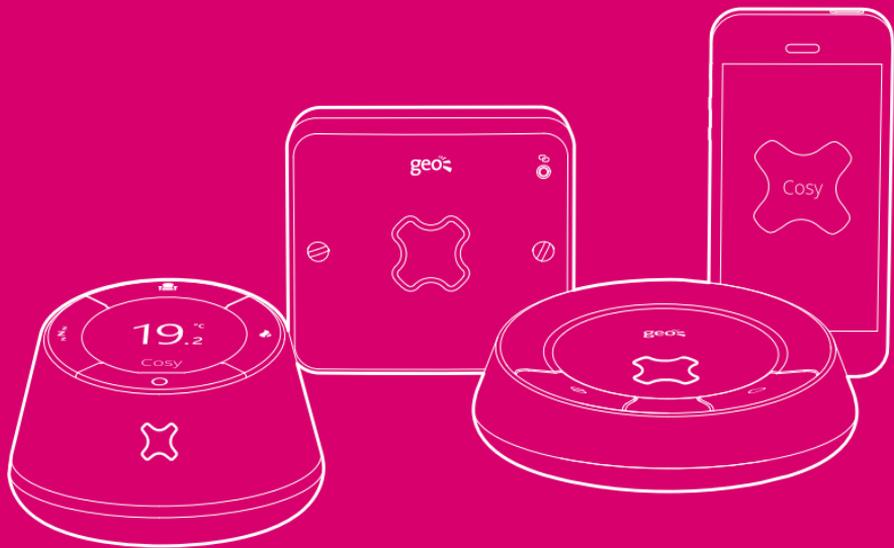
Switch updates

Installer/electrician tests the system

The system is now live



installer / electrician



Setting up

Setting up

1. Place the hub beside your broadband router and connect it up

- Assemble the power adapter, plug it in and connect it to the hub
- Connect the hub to your broadband router using the Ethernet cable supplied
- The LED light by the cloud on the right of the hub will turn green, the one on the left will turn amber

2. The system will automatically connect to the internet and download the most recent firmware

- This can take around 5 minutes during which the LED lights on the hub will flash amber
- During this time connect up the display (step 3)
- Once this is done, both hub LEDs will be green and the display will show the current temperature

3. Connect up the display (you can put this anywhere for now)

- Assemble the power adapter, plug in to the charging base, plug into the mains and switch on
- **Remove the battery tab** from the bottom of the display unit and place on the charging base
- The display will show the current temperature.

4. Whilst the system is updating, on a web browser:

- Go to www.comehometocosy.com/app, download the app and register
- Go to www.comehometocosy.com/videos and view the videos
- Go to www.comehometocosy.com/support and explore the support pages

5. When the hub LEDs are green associate the hub with your Cosy account so that you can use the app

- Open the app and follow the instructions for associating the hub



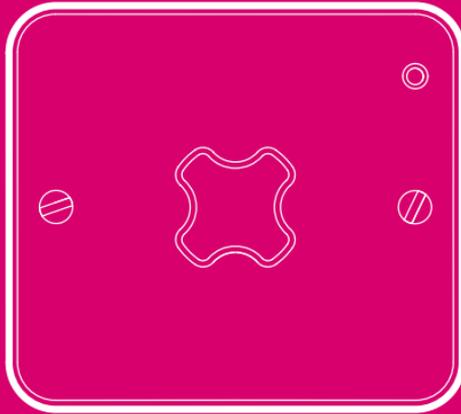
Demo mode

Demo mode

You can now interact with Cosy as though it's live but you can't control the heat just yet.

Things you can do before the switch is installed

- **Set your temperature settings** for each of the lifestyle modes (settings > temperatures). Select the mode and rotate the dial to the right temperature. On iOS devices you need to tap the dial first to set the temperature and again to save it.
- Look at the default profiles (settings > schedules > profiles > weekday). Try altering and changing events, look at the weekday profile or **add your own profile**.
- **Select the profile you wish** for each day of the week (settings > schedules).
- If you need to, **add additional users**. They'll need to download the app and follow the instructions.
- Take the Cosy display to where you would like to use it most often and see what temperature it reads.
- Do not position the Cosy display near a heat source (such as a radiator or a light) and avoid direct sunlight.



Installing the Heating switch

Installing the Heating switch

The switch is a mains powered thermostat switch. It works in addition to your existing thermostat - which can stay where it is - so no redecorating required!

The switch can control the heating for up to 2 zones, however you will need to purchase an additional Cosy Display for each additional zone.

The switch requires a **competent electrician to install it** and takes 15-45 minutes to install and test.

If you have bought Cosy with installation an installer will contact you and arrange a time and date to come and install your switch, test the system and make sure you are entirely happy with your Cosy.

If you have bought Cosy without installation you will need to arrange an installation yourself. Go to www.comehometocosy.com/installation where you will find a list of suggestions about how to do this and who you might wish to contact to do the work for you.

Go to www.comehometocosy.com/support where you will be able to download the Heating Switch Installation Instructions.

When the installer/electrician arrives give them the Cosy Heating switch installation instructions, the Cosy switch box and show them your heating system.

Once the electrician has installed the switch/es they should test the system to check that your heating is up and running.

For the system to work properly you need to check two things:

- **The switch/es are active** (the centre button is green when switched on)
- **Your previous thermostat is set to maximum** (if you have one)
- **Your heating is set to always on**
- **Your hot water is set to always on**



Installing the Hot Water switch

Installing the Hot Water switch

If you have a hot water tank with an Y or a S plan system (see below) Cosy can also be used to control your hot water. To control the hot water please purchase a hot water extension pack.

The switch is a mains powered switch and requires a **competent electrician to install it** and takes 15-45 minutes to install and test.

If you have bought Cosy with installation an installer will contact you and arrange a time and date to come and install your switch, test the system and make sure you are entirely happy with your Cosy.

If you have bought Cosy without installation you will need to arrange an installation yourself.

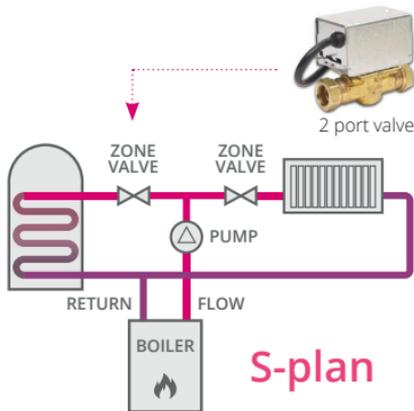
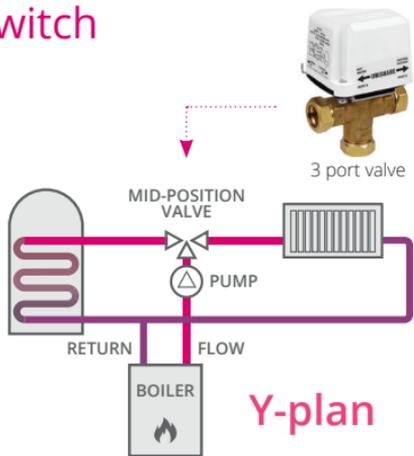
Go to www.comehometocosy.com/support where you will be able to download the Hot Water Switch Installation Instructions.

When the installer/electrician arrives give them the Cosy Hot Water switch installation instructions, the Cosy switch box and show them your hot water system.

Once the electrician has installed the switch they should test the system to check that your heating and hot water are up and running.

For the system to work properly you need to check two things:

- **The switch is active** (the centre button is green when switched on)
- **Your existing controller is set to constant hot water** (if you have one)





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If you have any questions you can check www.comehometocosy.com/support or call the support team on **0845 094 1508**. Office hours are 9-5.30 Monday-Friday.